



FIRST-LINE LEADERSHIP (FLL) COURSE

Gilford, NH

February 12 - 14, 2025

Course Overview

The IACP First-Line Leadership (FLL) program is focused on the three key elements of leadership – the leader, follower, and situation. Intended for newly promoted and aspiring sworn and civilian first-line supervisors, the course is designed to provide attendees with a foundational understanding of proven and actionable leadership strategies, concepts, and skills, and presents effective opportunities for peer learning and networking.

Course Schedule

| Time | Day One Wednesday, February 12, 2025 | Day One Thursday, February 13, 2025 | Day Three Friday, February 14, 2025 |
|-------------------|---|--|---|
| 8:00am – 8:30am | Welcome and Introduction | Content Review | Content Review |
| 8:30am – 10:30am | Defining Leadership | Communication | Emotional Intelligence |
| 10:30am – 12:00pm | Critical Thinking and Problem Solving | Understanding and Applying Leadership Theory | Stress and Resilience |
| 12:00pm – 1:00pm | Lunch Break | Lunch Break | Lunch Break |
| 1:00pm – 2:00pm | Good and Bad Leadership | Motivation | Organizational Culture and Ethics |
| 2:00pm – 4:00pm | Toxic Leadership | Understanding Followership | Transactional and Transformational Leadership |
| 4:00pm | Session Close | Session Close | Program Close |