



# FIRST-LINE LEADERSHIP (FLL) COURSE

## Phoenix, Arizona

### January 22 - 24, 2025

## Course Overview

The IACP First-Line Leadership (FLL) program is focused on the three key elements of leadership – the leader, follower, and situation. Intended for newly promoted and aspiring sworn and civilian first-line supervisors, the course is designed to provide attendees with a foundational understanding of proven and actionable leadership strategies, concepts, and skills, and presents effective opportunities for peer learning and networking.

## Course Schedule

Time	Day One Wednesday, January 22, 2025	Day One Thursday, January 23, 2025	Day Three Friday, January 24, 2025
8:00am – 8:30am	Welcome and Introduction	Content Review	Content Review
8:30am – 10:30am	Defining Leadership	Communication	Emotional Intelligence
10:30am – 12:00pm	Critical Thinking and Problem Solving	Understanding and Applying Leadership Theory	Stress and Resilience
12:00pm – 1:00pm	Lunch Break	Lunch Break	Lunch Break
1:00pm – 2:00pm	Good and Bad Leadership	Motivation	Organizational Culture and Ethics
2:00pm – 4:00pm	Toxic Leadership	Understanding Followership	Transactional and Transformational Leadership
4:00pm	Session Close	Session Close	Program Close